



GROUP BOOKING TERMS AND CONDITIONS

All our customers pay the same price for the same holiday however as a thank you for bringing your group to us, when you book through our dedicated groups department you will also receive money back after you've travelled, to share or use as you wish. We call this a group commission.

- The amount of commission is quoted as a percentage of the basic cost per person – this will be advised to you when you enquire.
- This basic cost does not include room/travel upgrades & supplements and insurance premiums plus the travel to the start of the tour if taking one of our UK breaks.
- We do not pay any commission for bookings made through a third party – this includes travel agents and online booking sites – or for bookings on any of our dedicated media partner holidays.
- The commission payment is made for all that travel as long as you pass the quoted minimum number of participants.
- Anyone that cancels prior to travel is not included for this payment of commission.
- Holidays that are cancelled by Riviera Travel will be refunded in full and therefore commission is not due.
- After travel, we will send full details of the commission that is due to the named group leader along with the process of how to claim.
- Payment is made approx. 30 days from when the claim is received at our end and directly into the nominated bank account of the leader/group.